### SPP RE Metrics Reporting as of January 31, 2015

#### 1. High Impact
- Process Pre-2014 Violations
- Process 100% of Pre-2014 Caseload
- Caseload Processing Trends
- No Data
- Current Avg. Days: 3.50
- % Processed: 26.53%
- % Metric Period Passed: 8.33%

#### 2. Maintain Caseload
- Accept/Reject Mit Plans w/in 30 days
  - Current Avg. Days: 15.00
  - Yr. Passed: 8%

#### 3. Mit. Accept/Reject
- Accept/Reject Mit Plans w/in 30 days
  - Current Avg. Days: 5.00
  - Metric Eligibility: 100.00%

- Accept/Reject Resubmitted Mit Plans w/in 10 days
  - Current Avg. Days: 3.50
  - Metric Eligibility: 100.00%

#### 4. Mit. Plan Completion
- Complete Mitigation reviews <= 20 days
  - % Processed: 26.53%
  - % Metric Period Passed: 8.33%

#### 5. Process Pre-2014 Violations
- Process 100% of Pre-2014 Caseload
- No Data

#### 6. 60 Day Triage
- Complete Incoming Compliance Issue Triage in <= 60 days
  - Current Triage Avg.: 45.00

#### 7. Records Close Out
- Publish Off-site Audit w/in 45 days
- # Published YTD: 0
- Current Avg. Days: 0.00
- Actual Average Days to Publish Off-Site Reports:
  - <= 45 days: 0%
  - 46-60 days: 0%
  - >60 days: 0%
  - 100%

- Publish On-site Audit w/in 65 days
- # Published YTD: 0
- Current Avg. Days: 0.00
- Actual Average Days to Publish On-Site Reports:
  - <= 45 days: 0%
  - 46-60 days: 0%
  - >60 days: 0%
  - 100%

#### 8. Publish Off-Site Audit
- No Data

#### 9. Publish On-Site Audit
- No Data

#### 10. BES Request Review
- Review requests w/in 10 days
- Current Avg. Days: 1.00
- # of Violations closed out: 12

#### 11. Publish: Excep., POS, Self-cert
- No Data

#### 12. Incoming Processing
- Notify NERC of new violations w/in 5 business days
- Current Avg. Days: 1.00

#### 13. Cost Control
- Remaining Budget: $275,000
- Costs to date: $50
- Current Success Rate: 89.55%

#### 14. Maintain/Increase Misop Success
- No Data

#### 15. Cause Code Success Rate
- No Data

#### 16. Outreach
- Conduct 3 Workshops, 6 webinars, and 12 newsletter in '15
- Current Success Rate: 89.55%

#### 17. Continuous Improvement Project Goals
- No Data

---

**Note:** The metrics and data provided are a snapshot of the metrics reporting as of January 31, 2015, covering various areas such as compliance processing, caseload processing, and cost control. The data includes average days, success rates, and other performance indicators. For detailed analysis, please refer to the full report.