SPP RE Metrics Reporting As of February 28, 2013

1. High Impact
Accept MP or issue NAVAPS at avg. of <= 105 days
Current Avg. Days = 90.26

2. Maintain Caseload
Maintain a one year caseload
FFT Accept/Reject Mit Plans w/in 30 days
Settle Current Avg. Days = 11.14
Dismiss Metric Eligibility = 100.00%
NOCV
Current Avg. Days = 11.91
NOCV Metric Eligibility = 100.00%
Percentages of Yr. Passed:
Yr. Passed
NOCV 0%
Dismiss 26%
Settle 17%
FFT 57%
Current Avg. Days = 13.5

3. Mit. Accept/Reject
Accept/Reject Mit Plans w/in 30 days

4. Mit. Plan Completion
Complete Mitigation reviews <= 30 days
Review Milestones w/in 30 days of qrtr. ending

5. Milestones
Publish reports w/in alloted timeframe 95% of time or greater
Notify NERC of new violations w/in 5 business days

6. Documentation Close Out
Close Out 75% of all Closed Violations.

7. Publish Off-Site Audit
Publish Off-site w/in 55 days

8. Publish On-Site Audit
Publish On-site w/in 75 days

9. Publish Spot Checks
Publish Spot Checks w/in 90 days

10. Publish: Except. PDS, Self-cert


12. Reduce Cash Costs
10 % reduction below estimated audit costs

13. Maintain/Increase Misop Success
Achieve 95% success rate or greater over rolling 4 quarter avg.

14. Cause Code Success Rate
Issue 100% of assessments on time

15. Issue Reliability Assmнт.
Conduct 3 Workshops, 9 webinars, and 12 newsletter in ‘13

16. Outreach