# SPP RE Metrics Reporting as of June 30, 2014

## 1. High Impact
- Accept MP or issue NAVAPS at avg. of <= 100 days
  - Current Avg. Days: 93.53

## 2. Maintain Caseload
- Maintain a one year caseload
  - FFT: 32, Settle: 25, Dismiss: 26, NOCV: 1
  - Total: 84, Yr. Passed: 50.00%
  - Caseload Complete: 45.41%

## 3. Mit. Accept/Reject
- Accept/Reject Mit Plans w/in 30 days
  - Current Avg. Days: 8.23
  - Metric Eligibility: 100.00%

## 4. Mit. Plan Completion
- Complete Mitigation reviews <= 25 days
  - Current Avg. Days: 8.90
  - % Processed: 31.43%

## 5. Process Pre-2013 Violations
- Process 100% of Pre-2013 Caseload
  - % Processed: 100%
  - % Metric Period Passed: 50.00%

## 6. 60 Day Triage
- Complete incoming Compliance Issue Triage in <= 60 days
  - Current Triage Avg.: 19.90

## 7. Records Close Out
- Complete Violation closeout in <= 60 days
  - # of Violations closed out: 100

## 8. Publish Off-Site Audit
- Publish off-site w/in 50 days
  - Current Avg. Days: 21.56

## 9. Publish On-Site Audit
- Publish On-site w/in 70 days
  - Current Avg. Days: 39.77

## 10. BES Request Review
- Review requests w/in 10 days and issue determination
  - Current Avg. Days: 6.36

## 11. Publish: Excep., PDS, Self-cert
- Publish reports w/in alloted timeframe 100% of time or greater
  - % Published w/in Alloted Time: 100%

## 12. Incoming Processing
- Notify NERC of new violations w/in 5 business days
  - Current Avg.: 2.30

## 13. Cost Control
- Maintain Costs at or below 2014 projections
  - Cash Outlays Reported: 13

## 14. Maintain/Increase Misop Success
- 87% success rate or greater over rolling 4 quarter avg.
  - Current Success Rate: 87.20%

## 15. Cause Code Success Rate
- Achieve 90% success rate in Cause Coding Events
  - Current Success Rate: 100.00%

## 16. Outreach
- Conduct 3 Workshops, 6 webinars, and 12 newsletter in '14
  - Goal: 12
  - Completed: 12