### 1. High Impact
- Accept MP or issue NAVAPS at avg. of <= 105 days
  - Current Avg. Days = 84.4
- Outside Target but within Alloted Range
- Review Milestones w/in 30 days of qrtr. ending
  - Current Avg. Days = 11.63
- Outside Alloted Range

### 2. Maintain Caseload
- Maintain a one year caseload
  - Current Avg. Days = 84.4
- Yr. Passed
- % Yr. Passed vs. Caseload Complete
  - Yr. Passed: 58.33%
  - Caseload Complete: 48.81%

### 3. Mit. Accept/Reject
- Accept/Reject Mit Plans w/in 30 days
  - Current Avg. Days = 10.18
- Publish Spot Checks w/in 90 days
  - Current Avg. Days = 32
- % Published W/in Alloted Time
  - 0-30: 43.75%
  - 0-75: 68.29%

### 4. Mit. Plan Completion
- Complete Mitigation reviews <= 30 days
  - Current Avg. Days = 11.63
- Publish reports w/in alloted timeframe 95% of time or greater
  - Current Avg. Days = 22

### 5. Milestones
- Publish reports w/in alloted timeframe 95% of time or greater
  - Current Avg. Days = 22
- % Published W/in Alloted Time
  - 0-75: 68.29%
  - 0-90: 100.00%

### 6. Documentation Close Out
- Close Out 75% of all Closed Violations.
  - 0-55: 84.4
  - 0-60: 105
  - >60: 30

### 7. Publish Off-Site Audit
- Publish Off-site w/in 55 days
  - Current Avg. Days = 32
- % of Published W/in Alloted Time
  - 0-5: 0
  - 5-6: 0
  - >6: 100%

### 8. Publish On-Site Audit
- Publish On-site audit w/in 75 days
  - Current Avg. Days = 54
- % of Published W/in Alloted Time
  - 0-5: 0
  - 5-6: 100%
  - >6: 0%

### 9. Publish Spot Checks
- Publish Spot Checks w/in 90 days
  - Current Avg. Days = 22
- % of Published W/in Alloted Time
  - 0-5: 0
  - 5-6: 100%
  - >6: 0%

### 10. Publish: Exception, PDS, Self-cert
- Notify NERC of new violations w/in 5 business days
  - Current Avg. Days = 2.29
- % Published W/in Alloted Time
  - 0-5: 0
  - 5-6: 100%
  - >6: 0%

- Publish: Exception, PDS, Self-cert
  - Current Avg. Days = 2.29
- % Published W/in Alloted Time
  - 0-5: 0
  - 5-6: 100%
  - >6: 0%

### 12. Reduce Cash Costs
- 10% reduction below estimated audit costs
  - X ≤ -10%
  - -10% < X < -5%
  - -5% < X < -10%

### 13. Maintain/Increase Misop Success
- Maintain Caseload Complete
  - Current Avg. Days = 84.4
- % of violations Closed Out to Date
  - 0-55: 58.33%
  - 0-60: 48.81%
  - >60: 0%

### 14. Cause Code Success Rate
- Achieve 90% success rate in Cause Coding Events
  - Current Success Rate: 88.5%

### 15. Issue Reliability Assmnt.
- Issue 100% of assessments on time
  - On Time?
    - "Y" or "N" Summer
    - "Y" TRA Winter
    - No Data

### 16. Outreach
- Conduct 3 Workshops, 9 webinars, and 12 newsletter in '13
  - Goal
  - Completed

### Additional Metrics
- Current Success Rate: 88.5%
- Metric Eligibility: 100.00%
- Current Percentage of Estimated Costs based on All Reported Costs:
  - X ≤ -10%
  - -10% < X < -5%
  - -5% < X < -10%

### Additional Data
- % Current Success Rate: 100.00%
- % metric Eligibility: 100.00%