SPP RE Metrics Reporting As of August 31, 2013

1. High Impact
   Accept MP or issue NAVAPS at avg. of <= 105 days
   Current Avg. Days = 82.5

2. Maintain Caseload
   Maintain a one-year caseload
   Yr. Passed vs. Caseload Complete
   % Yr. Passed: 66.67%
   Caseload Complete: 61.31%

3. Mit. Accept/Reject
   Accept/Reject Mit Plans w/in 30 days
   Current Avg. Days = 10.60
   Metric Eligibility = 100.00%

4. Mit. Plan Completion
   Complete Mitigation reviews <= 30 days
   Current Avg. Days = 12.36
   Metric Eligibility = 100.00%

5. Milestones
   Review Milestones w/in 30 days of qtr. ending
   Current Avg. Days = 12.33

6. Documentation Close Out
   Close Out 75% of all Closed Violations
   % of year passed based on 75% target: 66.67%
   % of closed violations closed out: 77.43%

7. Publish Off-Site Audit
   Publish Off-site w/in 55 days
   Current Avg. Days = 32

8. Publish On-Site Audit
   Publish On-site w/in 75 days
   Current Avg. Days = 54

9. Publish Spot Checks
   Publish Spot Checks w/in 90 days
   Current Avg. Days = 22

10. Publish: Excep., PDS, Self-cert
    Publish reports w/in allotted timeframe 95% of time or greater
    Current Success Rate = 100%
    Target = 95%

    Notify NERC of new violations w/in 5 business days
    Current Avg. Days = 2.75

12. Reduce Cash Costs
    10% reduction below estimated audit costs
    Current Percentage of Estimated Costs based on All Reported Costs:
    - X <= -10%
    - X < -5%
    - X >= -10% 0%

13. Maintain/Increase Misop Success
    90% success rate or greater over rolling 4 quarter avg.
    Current Success Rate = 87.15%

14. Cause Code Success Rate
    Achieve 90% success rate in Cause Coding Events
    Current Success Rate = 100.00%

15. Issue Reliability Assmt.
    Issue 100% of assessments on time
    On Time? "Y" or "N"
    Summer: Y
    Winter: No Data

16. Outreach
    Conduct 3 Workshops, 9 webinars, and 12 newsletter in '13
    Goal: Completed
    Winter: 8
    Summer: 9