### SPP RE Metrics Reporting as of November 30, 2014

#### 1. High Impact
- **Accept MP or issue NAVAPS at avg. of <= 100 days**
  - Current Avg. Days: **97.07**

#### 2. Maintain Caseload
- **Maintain a one year caseload**
  - Accept/Reject Mit Plans w/in 30 days: **91.67%**
  - Current Avg. Days: **9.12**

#### 3. Mit. Accept/Reject
- **Accept/Reject Mit Plans w/in 30 days**
  - Current Avg. Days: **9.87**
  - % Processed: **100.00%**

#### 4. Mit. Plan Completion
- **Complete Mitigation reviews <= 25 days**
  - Current Avg. Days: **5.00**

#### 5. Process Pre-2013 Violations
- **Process 100% of Pre-2013 Caseload**
  - Current Avg. Days: **3.14**
  - % Processed: **100.00%**

#### 6. 60 Day Triage
- **Complete Compliance Issue Triage in <= 60 days**
  - Current Triage Avg.: **31.91**

#### 7. Records Close Out
- **Complete Violation Closeout in <= 60 days**
  - # of Violations closed out: **177**

#### 8. Publish Off-Site Audit
- **Publish Off-site w/in 50 days**
  - Current Avg. Days: **31.39**

#### 9. Publish On-Site Audit
- **Publish On-site w/in 70 days**
  - Current Avg. Days: **39.13**

#### 10. BES Request Review
- **Review requests w/in 10 days and issue determination**
  - Current Avg. Days: **8.34**
  - Current Success Rate: **100%**

#### 11. Publish: Excep., PDS, Self-cert
- **Publish reports w/in alloted timeframe 100% of time or greater**
  - Current Success Rate: **100%**

#### 12. Incoming Processing
- **Notify NERC of new violations w/in 5 business days**
  - Current Avg.: **2.83**

#### 13. Cost Control
- **Maintain Costs at or below 2014 projections**
  - Cash Oustlays Reported: **32**

#### 14. Maintain/Increase Misop Success
- **Achieve 90% success rate in Cause Coding Events**
  - Current Success Rate: **89.55%**

#### 15. Cause Code Success Rate
- **Conduct 3 Workshops, 6 webinars, and 12 newsletter in '14**
  - Current Success Rate: **100.00%**

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### Caseload Processing Trends

- **% Year Passed vs. Caseload Complete**
  - Yr. Passed: 91.67%
  - Caseload Complete: 91.35%

### Processed Pre-2013 Violations

- **% Processed**: 100.00%
- **% Metric Period Passed**: 91.67%

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### Costs at or below

- Costs 10% or less above
- Costs more than 10% above
- % Above/Below Projected Costs

- **-45.25%**

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### Current Avg. Days

- FFT: 60
- Settle: 51
- Dismiss: 51
- NOCV: 7
- Total: 169
- Yr. Passed: 91.67%
- Caseload Complete: 91.35%

### Current Avg. Days

- FFT: 36%
- Settle: 30%
- Dismiss: 27%
- NOCV: 4%

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### Current Average Days

- Current Avg. Days: 97.07 days
- Current Avg. Days: 10.12 days
- Current Avg. Days: 9.87 days
- Current Success Rate: 100%

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### Reached Goals

- 100% of Violations closed-out within 60 Days
- 80%-99% of Violations closed-out within 60 Days
- Less than 80% of Violations Closed-out within 60 Days
- % of Violations Closed-out within 60 Days

- **84.18%**

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### Analysis

- **SPP RE Metrics Reporting as of November 30, 2014**
- **Year Passed vs. Caseload Complete**
- **Current Avg. Days**
- **Current Success Rate**