### SPP RE Metrics Reporting as of December 31, 2014

**1. High Impact**
- Accept MP or issue NAVAPS at avg. of <= 100 days
- Current Avg. Days: 97.07

**2. Maintain Caseload**
- Maintain a one year caseload
- FFT, Settle, Dismiss, NOCV: 63, 74, 44, 7
- Yr. Passed: 100.00%
- Yr. Passed Caseload Complete: 101.62%

**3. Mit. Accept/Reject**
- Accept/Reject Mit Plans w/ in 30 days
- Current Avg. Days: 10.03

**4. Mit. Plan Completion**
- Complete Mitigation reviews <= 25 days
- Current Avg. Days: 9.57

**5. Process Pre-2013 Violations**
- Process 100% of Pre-2013 Caseload
- % Processed: 100.00%

**6. 60 Day Triage**
- Complete Incoming Compliance Issue Triage in <= 60 days
- Current Triage Avg.: 29.37

**7. Records Close Out**
- Complete Violation Closeout in <= 60 days
- # of Violations closed out: 194
- Current Avg. Days: 31.39

**8. Publish Off-Site Audit**
- Publish Off-site w/in 50 days

**9. Publish On-Site Audit**
- Publish On-site w/in 70 days
- Current Avg. Days: 8.11

**10. BES Request Review**
- Review requests w/in 10 days and issue determination
- Current Success Rate: 100%

**11. Publish: Excep, PDS, Self-cert**
- Publish reports w/in allotted timeframe 100% of time or greater
- % Published w/in Alloted Time: 100%

**12. Incoming Processing**
- Notify NERC of new violations w/in 5 business days
- Current Avg.: 3.04

**13. Cost Control**
- Maintain Costs at or below 2014 projections
- Cash Outlays Reported: 33

**14. Maintain/Increase Misop Success**
- 87% success rate or greater over rolling 4 quarter avg.
- Current Success Rate: 89.55%

**15. Cause Code Success Rate**
- Achieve 90% success rate in Cause Coding Events
- Current Success Rate: 100.00%

**16. Outreach**
- Conduct 3 Workshops, 6 webinars, and 32 newsletter in '14
- Goal: 12
- Completed: 3, 6, 12