SPP RE Metrics Reporting As of March 31, 2013

1. High Impact
Accept MP or issue NAVAPS at avg. of <= 105 days
Current Avg. Days = 79.9

2. Maintain Caseload
Maintain a one year caseload
Yr. Passed: 27
Caseload Complete: 16.07%

3. Mit. Accept/Reject
Accept/Reject Mit Plans w/in 30 days
Current Avg. Days = 6.08
Metric Eligibility = 100.00%

4. Mit. Plan Completion
Complete Mitigation reviews <= 30 days
Current Avg. Days = 10.92
Metric Eligibility = 100.00%

5. Milestones
Review Milestones w/in 30 days of qtr. ending
Current Avg. Days = 8

6. Documentation Close Out
Close Out 75% of all Closed Violations.
% of year passed based on 75% target
% of closed violations closed out
- 105-120
- >120

7. Publish Off-Site Audit
Publish Off-site w/ in 55 days
Current Avg. Days = 35

8. Publish On-Site Audit
Publish On-site w/ in 75 days
Current Avg. Days = NO DATA

9. Publish Spot Checks
Publish Spot Checks w/ in 90 days
Current Avg. Days = 81

10. Publish:
Publish reports w/ in alloted timeframe 95% of time or greater
Current Success Rate: 100%
Target: 95%

Notify NERC of new violations w/ in 5 business days
Current Avg. Days = 2.35

12. Reduce Cash Costs
10 % reduction below estimated audit costs
X < -5%
-10% < X < -5% x <-10%
Current Percentage of Estimated Costs based on All Reported Costs:

13. Maintain/Increase Misop Success
90 % success rate or greater over rolling 4 quarter avg.
Current Success Rate: 90.00%

14. Cause Code Success Rate
Achieve 90% success rate in Cause Coding Events
Current Success Rate: 100.00%

15. Issue Reliability Assmpt.
Issue 100% of assessments on time

16. Outreach
Conduct 3 Workshops, 9 webinars, and 12 newsletter in '13

NO DATA