2011 Customer Training - *PROPOSED*

Net Conferences – Regional EOPs Class – System Operations Conferences  
DTS HandsOn – Drills – Train-the-Trainer – PER-005-1 – JTA

**Net Conferences**
- Feb 1  TLR  Jun 1  EIS Market Basics  
- Feb 2  EIS Market Basics  Jun 2  Congestion Management  
- Feb 3  Congestion Management  Jun 7  EOP Standard  
- Feb 22  Voltage Control  Jun 8  Voltage Control  
- Feb 23  System Stability  Jun 9  System Stability  
- Feb 24  SPP Criteria  Jun 14  SPP Criteria  
- Mar 1  RSS  Jun 15  RSS  
- Mar 2  EOP Standard  Jun 16  EOP Standard  
- Mar 3  Voltage Control  Sep 13  TLR  
- Mar 10  System Stability  Sep 14  EIS Market Basics  
- Apr 5  TLR  Sep 15  Congestion Management  
- Apr 6  EIS Market Basics  Oct 25  Voltage Control  
- Apr 7  Congestion Management  Oct 26  System Stability  
- May 3  SPP Criteria  Oct 27  SPP Criteria  
- May 5  RSS  Nov 8  RSS  
- May 31  TLR  Nov 9  EOP Standard

**REOPs Classes**
- Feb 15 – 17  May 17 - 19  
- Mar 15 – 17  Oct 4 - 6  
- Apr 12 – 14  Nov 29 – Dec 1

**2011 System Operator Conferences**
- Mar 28 – 31  Little Rock, AR  Sep 26 – 29  Oklahoma City, OK  
- Apr 18 – 21  Lafayette, LA  Oct 17 – 20  Springfield, MO

**Regional and Sub-Regional Restoration Drills (with DTS HandsOn day prior)**
- Feb 7  DTS Handson  Feb 8 - 9  South Sub Reg  
- Mar 7  DTS Handson  Mar 8 - 9  West Sub Reg  
- Apr 25  DTS Handson  Apr 26 - 27  East Sub Reg  
- May 9  DTS Handson  May 10 - 11  North Sub Reg  
- May 23  DTS Handson  May 24 - 26  Regional Restoration Drill  
- Sep 6  DTS Handson  Sep 7 - 8  North Sub Reg  
- Sep 19  DTS Handson  Sep 20 - 21  East Sub Reg  
- Oct 11  DTS Handson  Oct 12 - 13  South Sub Reg  
- Oct 31  DTS Handson  Nov 1 – 2  West Sub Reg  
- Nov 14  DTS Handson  Nov 15 - 17  Regional Restoration Drill

**Train-the-Trainer (Net Conferences and In Person)**
- Feb 10 (NC)  May 12 (NC)  
- Jul 20 (NC)  Oct 6 (NC)  
- Jun 20 – 23 (IP)

**PER-005-1 and JTA (Net Conferences)**
- Feb 22 (PER)  Feb 24 (JTA)  
- May 3 (PER)  May 5 (JTA)  
- Jul 12 (PER)  Jul 14 (JTA)  
- Oct 25 (PER)  Oct 27 (JTA)