Integrated Marketplace Participant Training Taskforce
February 13, 2012

Attendees:
Gay Anthony                              Dan Ewing
Michael Daly                              Shannon Boland
Mark Eastwood                            Dave Milam
Mike Hood                                 Misty Revenew

Notes:

- Training Stats & Update
  - The audiences thus far have been very broad for the introductory training. Members, vendors, market participants, banks and investment companies, etc. have all participated.
  - Attendance
    - January – Module 1 - 140, Module 2 - 149
    - February – Module 1 - 194, Module 2 – 102
    - Totals – Module 1 - 640, Module 2 - 581
  - The final live sessions for Marketplace Overview are March 6 and 7, 2012
  - Dwayne Dush and Michael Daly are working on designing and building the self study version of the Marketplace Overview courses and expect to launch around April 20, 2012
    - There was a bit of miscommunication around the release date for these sessions. The actual design work will be done by the end of March, however completion of the approvals and moving this into production will extend the time to delivery.
  - Going forward expect a 5-6 week lag between final live session delivery and moving the course into production as self study in the SPP Learning Center.
  - Gay Anthony does anticipate sending notification to company training administrators prior to the mass communication to all SPP Learning Center users.
  - TCR Mock Auction
    - The phase I TCR Mock Auction is underway right now. It is being run by the internal congestion hedging team. Reports are that it is going well with approximately 50 participants
    - There are two TCR Mock Auction courses still scheduled for February 23 and March 13, 2012.
    - Phase 2 TCR Mock Auction will start in April 2012.
    - Michael Daly completed job aides for Phase I and is working on job aides for phase 2. These are sent to the TCR liaisons.
    - A survey will also be sent to TCR liaisons between phase 1 and phase 2 to determine if anyone needs additional help or training
  - Level 2 courses
    - Level 2 courses will be offered beginning in Q3 and Q4 2012. Potential topic areas are - registration, settlements, balancing authority, etc.
    - By the end of March 2012 the team will have determined the following:
      - List of courses, durations, delivery method, timeframe and intended audience.
      - The taskforce will discuss further in April 9, 2012 meeting.

- Open Discussion
  - Although it was technical difficulties in the courses last week that required that the facilitators mute participants and have them ask questions through web chat, it worked well. Taskforce recommended that this practice continues.
  - Taskforce recommended that instructors review breaks when designing the next round of training. Using the net conference delivery, 2 ten minute breaks for a 3.5 session just doesn’t seem to be working as well as the group would like.
  - Gay Anthony shared that there are some working groups doing workshops. She advised, although there are additional opportunities to review Integrated Marketplace topics, these are not required and all of this content will be covered through the training offered by the customer training group.
  - Still planning to offer NERC CE hours for Level 2 training, possibly in the areas of CBA, Market Operations and Scheduling
  - Mark Eastwood shared that through observations of operations in other markets with partner TEA; they are realizing that the roles for operators will significantly change with Integrated Marketplace.