Integrated Marketplace Participant Training Taskforce
September 10, 2012

Attendees:
Dave Millam
Karla Fitzpatrick
Mark Eastwood
PJ Rose
Mike Hood
Michael Daly
Leslie Sink
Shannon Bolan
Brenda Lee
Misty Revenew

Notes:

- Open Meeting – 10:03 am
- Registrations for the Deep Dives are ongoing. Since the enrollment limits were raised, almost all of the waitlists have been eliminated. While there are some on waitlist for the early sessions, there are plenty of seats available in the later sessions. So total seats available appears appropriate at this time. SPP will continue to monitor enrollments and we can discuss further should that change.
- Registrations for the Market Clinics have been strong since enrollment opened on 9/4/2012. The generation and LSE portions of the clinics have filled faster than the transmission portion; however there are still seats available at many locations (AEP and Westar full). There is one Transmission session (Little Rock) that is currently under the 20 person threshold, but with ample time to add participants.
- Mike Hood and Shannon Bolan raised a question regarding the prerequisites for the Market Clinics. It appears that some have not enrolled in the Little Rock Clinic in December because they are on waitlist for the prerequisite Level 2 Deep Dives. Michael shared with the group that while those prerequisites are strongly recommended, they are not required or enforced in the LMS preventing participants from signing up. Michael suggested that a refresh of the Level 1 module 1 & 2 material available through self study would be beneficial if a potential participant was not able to get into the Deep Dives prior to the clinic, however the original recommendation of attending those prior to the clinics will be the best option.
- There seem to be a fair amount of duplicate registrations after the enrollment limits were raised. Michael will be working to send out a message to administrators to help remove duplicate registrations.
- Level 3 – Working at the task level to develop training including job aides and more in depth training on systems. (3rd Q of 2013, probably August).