In preparation for PER-005-1, the OTWG formed a Job Task Analysis (JTA) Taskforce in August 2009 to create job task lists for the transmission operator, generator operator, and the balancing authority job roles. The job task lists were based on the NERC Reliability Functional Model, Version 5. The initial goal of the taskforce was to draft lists of job tasks that are common to these job roles regardless of the entity.

The taskforce has completed its initial identification of job tasks for the generator operator, transmission operator, and balancing authority job roles.

In Phase II, the taskforce will group job tasks within each job role into common areas (processes).

The taskforce began with the Transmission Operator (TO) job role and grouped the TO job tasks into five common areas (processes) including:

- Monitoring system status
- Operating transmission system
- Preparing for and responding to system emergencies
- Planning for transmission system maintenance and outages
- Mitigating transmission system issues

In the third phase of the process, the taskforce will order the processes (if there is a logical order) and identify concepts related to each task group (process).

The final phase of the project will be to identify the criticality of each task, assigning each task a score. This will provide an essential component of the Difficulty/Importance/Frequency (DIF) analysis used in determining the best type of training and/or performance support for a particular task.

The taskforce will meet in January 2010 to begin the third part of the JTA process for the TO job role, developing a list of concepts related to each TO process. The taskforce will meet again in February to designate the criticality of each task.

After compiling a final draft of the TO job task analysis, the taskforce will begin work on the generator operator and balancing authority job roles.

The completed job task lists and associated concepts can then be used as a starting point for SPP members to address the requirements of PER-005-1.

Next Meeting:
January 12, 2010
1:30 – 3:30 CST
Teleconference and Net Conference
Please contact Jim Gunnell for dial in and net conference information at jgunnell@spp.org