Southwest Power Pool, Inc.
OPERATIONS TRAINING WORKING GROUP
Face-to-Face
April 21, 2011

● AGENDA ●
1:00 - 5:00 p.m. CST

Register here for this meeting: http://www.spp.org/event_register2.asp?oID=3225

1. Call to Order and Approval of Agenda .......................................................... Chair
2. Approval of 03/31/2011 Meeting Minutes ...................................................... Chair
3. Review of Previous Action Items ................................................................. Jim Gunnell
   • Jim Gunnell to visit with Carl Stelly about continued support for the SOCs
   • Ronda Walters to work with Jane Martin to track waitlist numbers (including those
     on the waitlist and those who were offered a spot at the last minute but couldn’t
     take it)
   • Ronda Walters to determine if individuals registered for multiple SOCs can select
     one
   • Jim Gunnell will determine the incremental costs associated with additional
     regional training events (i.e., REOPS classroom, SOC, net conference, etc.)
4. System Operations Conference Debrief ....................................................... Margaret Hebert
5. Customer Training and Strategic Initiatives (2012-2014) ......................... Jim Gunnell
   • 2010-2012 Strategic Components
   • Annual Program Evaluation comments
   • Integrated Marketplace timeline
   • Training Request Form
   • SOC Locations for 2012
   • Training Priorities for 2012-2014
6. Summary of New Action Items ................................................................. Jim Gunnell
7. Future Meetings
   Teleconference – May 2, 2011
   1:30-3:00 p.m. CST
   Register here: http://www.spp.org/event_register2.asp?oID=3226
8. Adjournment .................................................................................................... Chair