Southwest Power Pool, Inc.
OPERATIONS TRAINING WORKING GROUP
Face-to-Face
Little Rock
March 19, 2015

• AGENDA •
1:00 – 5:00 p.m. CDT
Register here for this meeting.

1. Call to Order and Approval of 03/19/2015 Agenda ...................................................... Denney Fales
2. Approval of 03/02/2015 Meeting Minutes ..................................................................... Denney Fales
3. Review of Previous Action Items ............................................................................. Margaret Adams

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Date Originated</th>
<th>Owner</th>
<th>Status</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audit data will be gathered, compiled and shared with OTWG</td>
<td>March 2, 2015</td>
<td>Mark Eastwood, Sheldon Hunter, Margaret Adams</td>
<td>Completed</td>
<td>Mark and Sheldon sent information on March 2. Margaret compiled data and emailed to OTWG March 9.</td>
</tr>
<tr>
<td>Send NERC Continuing Education Program Manual call information to OTWG</td>
<td>March 2, 2015</td>
<td>Jennifer Farley</td>
<td>Completed</td>
<td>Email sent March 2</td>
</tr>
<tr>
<td>Send meeting invitation to all affected parties for Monday morning Little Rock SOC walkthrough</td>
<td>March 2, 2015</td>
<td>John Gunter</td>
<td>Completed</td>
<td>Invitation sent March 2</td>
</tr>
<tr>
<td>Prepare to provide an update to the OTWG regarding a strategy for designating Operations Support Personnel (PER-005-2)</td>
<td>March 2, 2015</td>
<td>ALL</td>
<td>In Progress</td>
<td>Will discuss in Agenda Item 11.a.</td>
</tr>
</tbody>
</table>

4. 2015 System Operations Conferences (SOCs) .................................................................... John Gunter
   a. Little Rock SOC Recap .................................................................................................................. All
   b. Upcoming SOCs ......................................................................................................................... John Gunter

5. Dispatcher Training Simulator (DTS) Update.................................................................. Katie Mauldin/PJ Rose

6. 2015 Registration Update/Waitlists ..................................................................................... Kim Burnside
   a. LMS eCommerce ......................................................................................................................... Kim Burnside

7. Upcoming Reliability Training Events .................................................................................... John Gunter

8. Upcoming Marketplace Training Events .................................................................................. Becky Gifford
9. Lessons Learned from Audits. ............................................................................................................... All


11. Other Items........................................................................................................................................ All
   a. PER-005-2 Operations Support Personnel ............................................................................. All
   b. SPP Stakeholder Satisfaction Follow-Up .............................................................................. Leslie Sink
   c. WebEx Launch via the LMS .......................................................................................... Kim Burnside

12. Roundtable ........................................................................................................................................ All

13. Summary of new action items .............................................................................. Margaret Adams

14. Future Meetings
   OTWG Face-to-Face Meeting
   April 23, 2015, 1:00 – 5:00 CDT
   Lafayette Utilities System
   Training Room
   1314 Walker Road, Lafayette, LA 70506
   To register, click here.

15. Adjournment ......................................................................................................................... Denney Fales