SPP CROW Outage Scheduler Access Request

Following are the required steps in requesting access to SPP’s production Outage Scheduler system.

Access to SPP’s CROW system requires use of an OATI digital certificate (http://www.oaticerts.com/) to validate identity, security, and appropriate level of access.

The LSA (Local Security Administrator) at your company will be the contact with SPP. Fill out the CROW Access Request Form at: http://www.spp.org/publications/Crow-Access-Request-Form.doc and give to your LSA to forward to SPP.

The access form must include your Balancing Authority or Company Name, Certificate Serial Number, and Access Type. If you do not have a valid certificate, please contact your company’s LSA or your SPP Customer Relations Representative.

Your certificate serial number can be obtained at https://sppoasis.spp.org/ap/certificatetools/certificateinfo.asp. Please see the attached ‘Obtain Client Certificate Serial Number’ document for detailed instructions.

Your company LSA should provide your completed access form to CROWRequest@spp.org. For any access related questions, please contact:

Derek Hawkins (dhawkins@spp.org, 501-688-1662) or,
Neil Robertson (nrobertson@spp.org, 501-614-3322) or,
Jason Smith (jsmith@spp.org, 501-614-3293)