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1. Overview

The purpose of this document is to provide customers instructions and information that will aid in the preparation and execution of Customer Testing for the OASIS Replacement project.

2. Expectations

2.1. Issue Resolution

During customer testing, there will be test scenarios that test the use and application of the OATI webOASIS and webTrans products. Customers will demonstrate proficiency in accessing the systems, navigating the various displays, and managing Transmission Service Requests (TSRs) in accordance with regulatory and business requirements.

Issues reported during this phase of testing will be listed and tracked on the Issues section of the Customer Scorecard, which will be posted in the CWG folder on the SPP.org website. An updated issues list will also be posted each week in the CWG folder on the SPP.org website.

System-wide testing issues will be communicated to Customers during the status meetings with the OASIS Replacement Testing Task Force.

2.2. Reporting of Test Results

Customers are asked to record their actual test results in the Customer Test script provided by SPP. At the end of their testing, SPP will request customers return the completed test checklist via email or fax to their Customer Relations Representative (CRR) for historical record.

All testing results will be recorded on the Customer Scorecard, posted on the CWG Projects folder on the SPP.org website.

3. Testing Scope

The following test conditions will be tested by participating transmission customers.

- Navigate to the OATI webOASIS URL
- Login to the system
- Locate and identify the appropriate OASIS Node
- Provider Home Page
  - Locate the News, Folders, Documents, Links
  - Update News information on the Provider Home Page (Transmission Provider Only)
  - Add a new Folder, Document, Link to the Provider Home Page (Transmission Provider Only)
- Basic System Navigation
  - Locate menu Tabs
  - Locate Summary Displays: Filters and Hyperlinks
  - Locate Detail Displays: Default Options and Hyperlinks
  - Locate Common Controls: Multi-Select, Action Buttons, Saved Queries
- Configure User Options
  - Configure the Alarm Preferences
  - Configure the Time Zone
- Verify Time Zone Setting
- Manage User Profile
Verify User Settings

- Review the ATC Function
  - Review posted AFC values by choosing either a specific flowgate or “ALL” in the “Path” drop-down and click “Enter”.
- Review, Create, and Respond to Transmission Reservations
  - Review the different Request Types and Statuses
  - Create Transmission Reservation from blank template
  - Locate and View the Transmission Reservation Details
  - Create Transmission Reservation from existing Reservation
  - Respond to a pending Transmission Reservation
  - Create a Redirect Request
  - Create a Resale Request

- Additional functions in the system
  - Create a new message
  - Locate the Resale Offerings
  - Locate the Reduction Summary
  - Locate the different types of messages

- AFC Flowgate Reports
  - View the Scenario Analyzer
  - Review the Request Evaluations
  - View the Summary Reports

- Logout of the webOASIS system

4. Test Preparation

The following test preparation actions must be completed prior to the start of test execution:

- Select customer test representatives.
- Review the test scenarios and expected results.
- Successfully test access to new ITE webOASIS.

In order to participate in the Customer Test Phase you must have a User Name and Password linked to a valid digital certificate (issued by OATI) in the DEMO webOASIS system (https://demo.oatioasis.com). Some people have asked if they can use their current digital certificate with OATI. The answer is yes, but you must get it linked to the DEMO webOASIS system (https://demo.oatioasis.com).

5. Testing Week Sequence of Events

Two Weeks prior to start of testing we will hold a conference call to provide the Customers an opportunity to ask questions regarding the upcoming Customer testing. A kick-off call will also be held the day prior to the open of the scripted testing session.

- May 8 – Release Test Plan and Scripts to the Customers
- May 14 – Customer Testing Kickoff Conference Call
- May 18 – June 2 – Scripted Testing Schedule
- May 22 – 1st Weekly Status Conference Call
- May 29 – 2nd Weekly Status Conference Call
- May 2 – Last day of Testing - Status Conference Call
Weekly Debrief conference calls will be held Friday of every week by SPP. All Customers are expected to participate in the weekly debrief conference calls, where attendance will be noted by SPP. The topics covered during the debrief conference call will include:

- Review results and issues discovered during the current week
- Review scorecard that will be sent to CWG
- Address any Customer questions
- Review Customer Test checklist and status

The CWG will be provided with weekly status report created by SPP.

6. Exit Criteria

The Customer Testing Phase will be considered completed when all participating customers have completed and signed off that all testing conditions and significant issues have been resolved.

7. Acronyms

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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<tbody>
<tr>
<td>ITO</td>
<td>Independent Transmission Organization</td>
</tr>
<tr>
<td>RTO</td>
<td>Regional Transmission Organization</td>
</tr>
<tr>
<td>CRR</td>
<td>Customer Relations Representatives</td>
</tr>
<tr>
<td>CWG</td>
<td>Change Working Group</td>
</tr>
<tr>
<td>OATI</td>
<td>Open Access Technology International</td>
</tr>
<tr>
<td>OASIS</td>
<td>Open Access Same-Time Information System</td>
</tr>
<tr>
<td>Q&amp;A</td>
<td>Questions and Answer</td>
</tr>
<tr>
<td>SPP</td>
<td>Southwest Power Pool</td>
</tr>
<tr>
<td>TSR</td>
<td>Transmission Service Request</td>
</tr>
<tr>
<td>N/A</td>
<td>Not Applicable</td>
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