

SPP Learning Center Overview Recap

The SPP Learning Center, launched April 30, 2010, provides our customers with a one-stop shop for your SPP training needs. In the Learning Center you can search for training courses; register for classes; express interest in courses that do not currently have classes scheduled; view a transcript of classes attended (from 2010 on); print NERC-approved certificates of completion and more!

What this means for our customers:

- An easy to use registration system: find courses easily
- Email registration confirmation, including Outlook calendar attachments
- Online withdrawals from classes – no phone call or email needed!
- Ability to view and print transcript records
- Ability to print certificates of completion showing any NERC Continuing Education Hours
- One-time set up of personal information (email, phone, NERC certification, etc.)
- Easy-to-access, Web-based system, accessible from any computer with an internet connection.

Getting Started

Go to spp.csod.com. To create your account, click the “register here” link under the appropriate section (SPP member company or Registered entities who are non-SPP members and other non members).

How to Use the System

On the Welcome Page is a “HOW TO GUIDES” section. The “Guided Tour” link provides a high-level overview of the features and functions. (Be sure your pop-up blocker is turned off before launching the tour.) There is also a “Find & Enroll in Training” step-by-step instructions document.



The Southwest Power Pool Learning Center

Don't have an account?

If you are new to this site and are not employed by Southwest Power Pool (SPP), you will need to create an account. (SPP employees are pre-registered. If you need assistance, please [contact the Training Department.](#))

If you are an employee of an SPP member company:

Employees of SPP's member companies should [register here](#). Please note that your membership will be confirmed.

Not sure if your employer is a member? [Check here.](#)

Registered entities who are non-SPP members and other non members should [register here.](#)

Need help?

For assistance with registration, email questions@spp.org. Once you have logged in, you may find further assistance in our Users' Guide, available on the Welcome page.

Already have an account? Log in here:

UserName:

[Forgot Username?](#)

Password:

[Forgot Password?](#)
(Remember, passwords are case sensitive.)



Visit Southwest Power Pool on the Web at SPP.org

The SPP Learning Center: Lighting the way to your learning



Search

[My Account](#) | [Log Out](#)

[Home](#) | [Learning](#) | [Reports](#)

[Welcome](#) | [Scheduled Tasks](#) | [Announcements](#)

Greetings, Marshall!

To find courses we offer, type a keyword in the Search box (upper right) and press "Enter." To see if sessions are scheduled for instructor-led courses, click the training title and scroll down. Locate your preferred date and click "Request" to the right of the date. If you have any questions, please contact us at LMS@spp.org.

Your Inbox

- View transcript
(0 approved training selection(s))
(Registered for 0 training selection(s))

Browse for Training

- Systems Operations
- Markets

Your Interest & Waitlist Tracking

You have no waitlisted sessions.
You have not indicated interest in any events.

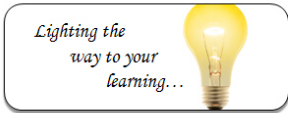
Your Upcoming Sessions

No sessions scheduled

HOW TO GUIDES:
Can't find what you're looking for? Need help?
Contact us at LMS@spp.org.

[Guided Tour](#)

[Find & Enroll in Training](#)



Helpful Hint: Terminology

Event	Session
Description Objectives Credits	Date/Time Location
	Date/Time Location
	Date/Time Location

* Interest in future sessions * Register, attend, wait list