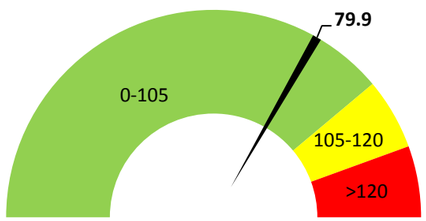
SPP RE Metrics Reporting As of March 31, 2013

W/in Target | Outside Target but w/in Alloted Range | Outside Alloted Range

1. High Impact

Accept MP or issue NAVAPS at avg. of <= 105 days

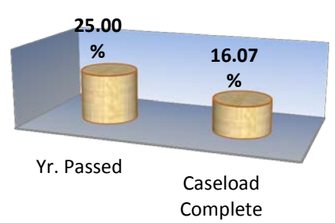
Current Avg. Days = **79.9**

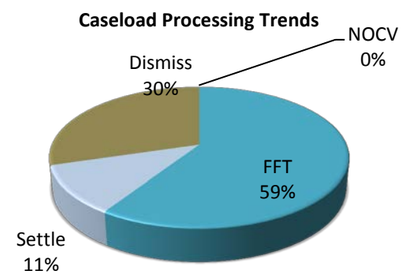


2. Maintain Caseload

Maintain a one year caseload

FFT	Settle	Dismiss	NOCV	Total:	Yr. Passed	25.00%
16	3	8	0	27	Caseload Complete	**16.07%**



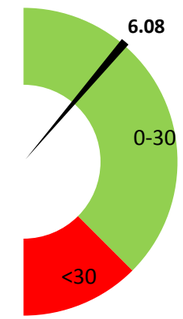


3. Mit. Accept/Reject

Accept/Reject Mit Plans w/in 30 days

Current Avg. Days = **6.08**

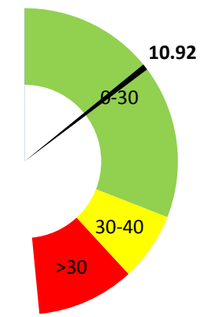
Metric Eligibility = 100.00%



4. Mit. Plan Completion

Complete Mitigation reviews <= 30 days

Current Avg. Days = **10.92**

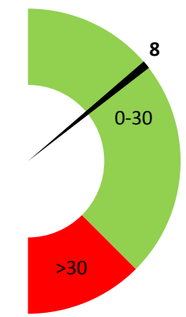


5. Milestones

Review Milestones w/in 30 days of qrtr. ending

Current Avg. Days **8**

Metric Eligibility 100.00%

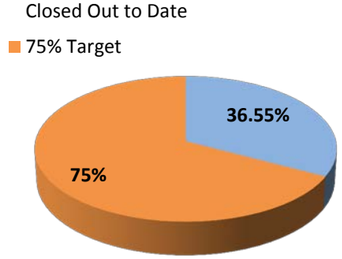


6. Documentation Close Out

Close Out 75% of all Closed Violations.

% of year passed based on 75% target 18.75%

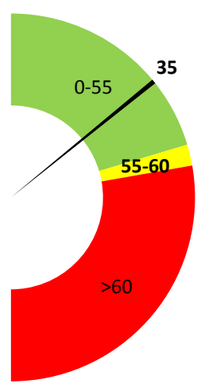
% of closed violations closed out **36.55%**



7. Publish Off-Site Audit

Publish Off-site w/in 55 days

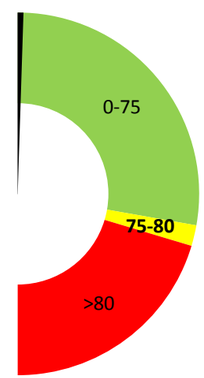
Current Avg. Days = **35**



8. Publish On-Site Audit

Publish On-site w/in 75 days

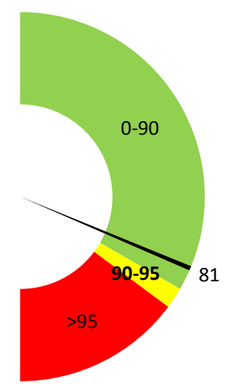
Current Avg. Days = **NO DATA**



9. Publish Spot Checks

Publish Spot Checks w/in 90 days

Current Avg. Days = **81**

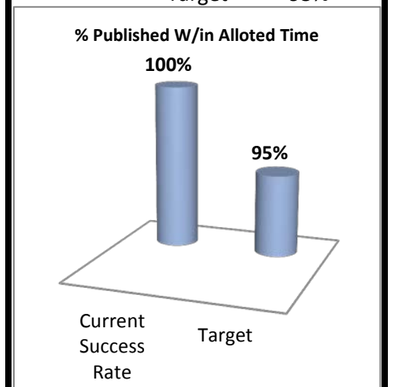


10. Publish: Excep., PDS, Self-cert

Publish reports w/in alloted timeframe 95% of time or greater

Current Success Rate **100%**

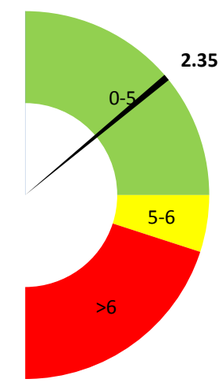
Target 95%



11. Process Incoming Viol.

Notify NERC of new violations w/in 5 business days

Current Avg. Days = **2.35**



12. Reduce Cash Costs

10 % reduction below estimated audit costs

X < -5% | -10% < X < -5% | x <= -10%

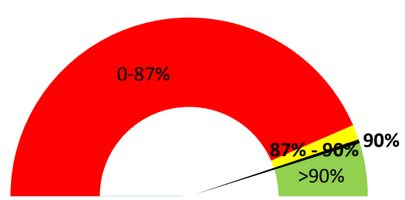
Current Percentage of Estimated Costs based on All Reported Costs:

NO DATA

13. Maintain/Increase Misop Success

90 % success rate or greater over rolling 4 quarter avg.

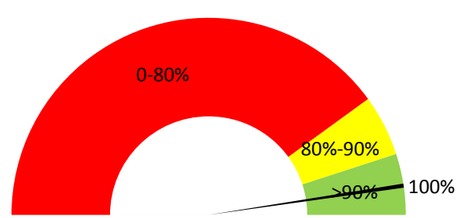
Current Success Rate: **90.00%**



14. Cause Code Success Rate

Achieve 90% success rate in Cause Coding Events

Current Success Rate: **100.00%**



15.Issue Reliability Assmnt.

Issue 100% of assesments on time

On Time?	**"Y" or "N"**	
	Y	**Summer**
	No Data	**LTRA**
	No Data	**Winter**

16. Outreach

Conduct 3 Workshops, 9 webinars, and 12 newsletter in '13