SPP COM process

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Terry Oxandale
toxandale@spp.org  501-614-3552
Jason Smith
jsmith@spp.org  501-614-3293
James Nail
jnail@indepmo.org

Southwest Power Pool
• Old Version – provide diverse and redundant comm resources
• New version – actually designate your Alternate method
• Old Version – did not include specific Requirements for the DP and GOP
• New Version – DP and GOP just have to document the comm channels that most likely already exist
• Old Version – vague testing/monitoring requirements.
• New Version – test the designated Alternate at least monthly
• Old Version – vague requirements to deal with communication problems
• New Version – adds time requirements for dealing with the problems
COM-001-2

• Interpretation of Standard
  – Each entity identifies their alternate capability independently from remote entity alternate capabilities.
    • Based on dial-out alternate capability
    • Best practice – SPP has noted alternate capabilities (phone numbers) within our updated procedures, for adjacent RCs and 1st tier BAs
  – BA interpersonal communication process with the Distribution Provider (DP) is through the member TOPs with no direct path to the DP
    • OATT attachment AN
  – Testing does not include testing to remote end’s alternate capability
COM-001-2

• SPP RC/BA application of Standard
  – Primary capability will be the VOIP system
  – “Alternate” capability will be desk cell phones primarily used for back-up communications and for evacuation situations.
  – “Alternate” capability shall also include the satellite phone as necessary
    • Not as effective for “interpersonal” communication, but acceptable as an alternate.
  – SPP Operations Communication procedure updated to reflect testing and notification requirements.
    • Satellite phone is tested weekly
    • Desk cell phones will be internally tested weekly
• SPP and Member comments to date
  – SPP TOPs indicate a mixture of cell phone, Plain old Telephone (POTS, subscriber loop, etc), and satellite phones as their “alternate” capability.
Are there any questions?