

## 2019 Customer Reliability Training Calendar

**Virtual Instructor-led Training (VILT) – All sessions are two hours 0900–1100/1200 – 1400 Central Prevailing Time**

June 18	PSP: Protection Schemes (AM)	August 13	Conservative Operations (AM)
June 18	PSP: Differential & Generator (PM)	August 13	Operating Personnel Comm. (PM)
June 19	New Emerging Technologies (AM)	August 14	PSP: Protection Schemes (AM)
June 19	Unit Commitment Fundamentals (PM)	August 14	PSP: Differential & Generator (PM)
June 20	Operating Personnel Comm. (AM)	August 15	New Emerging Technologies (AM)
June 20	Conservative Operations (PM)	August 15	Unit Commitment Fundamentals (PM)
July 9	Conservative Operations (AM)	October 8	Operating Personnel Comm. (AM)
July 9	Operating Personnel Comm. (PM)	October 8	Conservative Operations (PM)
July 10	Unit Commitment Fundamentals (AM)	October 9	New Emerging Technologies (AM)
July 10	New Emerging Technologies (PM)	October 9	Unit Commitment Fundamentals (PM)
July 11	PSP: Protection Schemes (AM)	October 10	PSP: Protection Schemes (AM)
July 11	PSP: Differential & Generator (PM)	October 10	PSP: Differential & Generator (PM)
July 23	New Emerging Technologies (AM)	December 9	Conservative Operations (AM)
July 23	Unit Commitment Fundamentals (PM)	December 9	Operating Personnel Comm. (PM)
July 24	Operating Personnel Comm. (AM)	December 10	PSP: Protection Schemes (AM)
July 24	Conservative Operations (PM)	December 10	PSP: Differential & Generator (PM)
July 25	PSP: Protection Schemes (AM)	December 11	Unit Commitment Fundamentals (AM)
July 25	PSP: Differential & Generator (PM)	December 11	New Emerging Technologies (PM)

### System Operations Conferences

March 25 – 28 (Little Rock, AR)	August 19 – 22 (Omaha, NE)
April 22 – 25 (Kansas City, MO)	September 16 – 19 (Amarillo, TX)
May 20 – 23 (Denver, CO)	October 14 – 17 (Kansas City, MO)

### REOPs Simulation VILT –Tuesday & Wednesday 0800 – 1700

January 29 - 30	February 26 - 27	June 25 - 26
February 5 - 6	April 16 - 17	September 10 - 11

### REOPs Simulation On-site

April 9 - 10	October 22 - 23
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### Blackstart Drills

February 12 - 13	April 30 - May 1	June 11 - 12	October 29 - 30
March 5 - 6	May 14 - 15	September 24 - 25	November 19 - 20

### Partial Restoration Drills

January 23 - 24	March 12 - 13
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### Train-the-Trainer

June 6	VILT (0900 – 1100 CDT)
August 6 - 8	ILT Workshop in Little Rock (0800 – 1700 CDT)
November 7	VILT (0900 – 1100 CDT)

### E-Learning Creation

March 20 - PODCAST 101 (1000 – 1100 CDT)	June 13 - PODCAST 101 (1000 – 1100 CDT)
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### \*Market and Reliability (Pilot Class)

May 7 - 8	August 27 - 28
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